

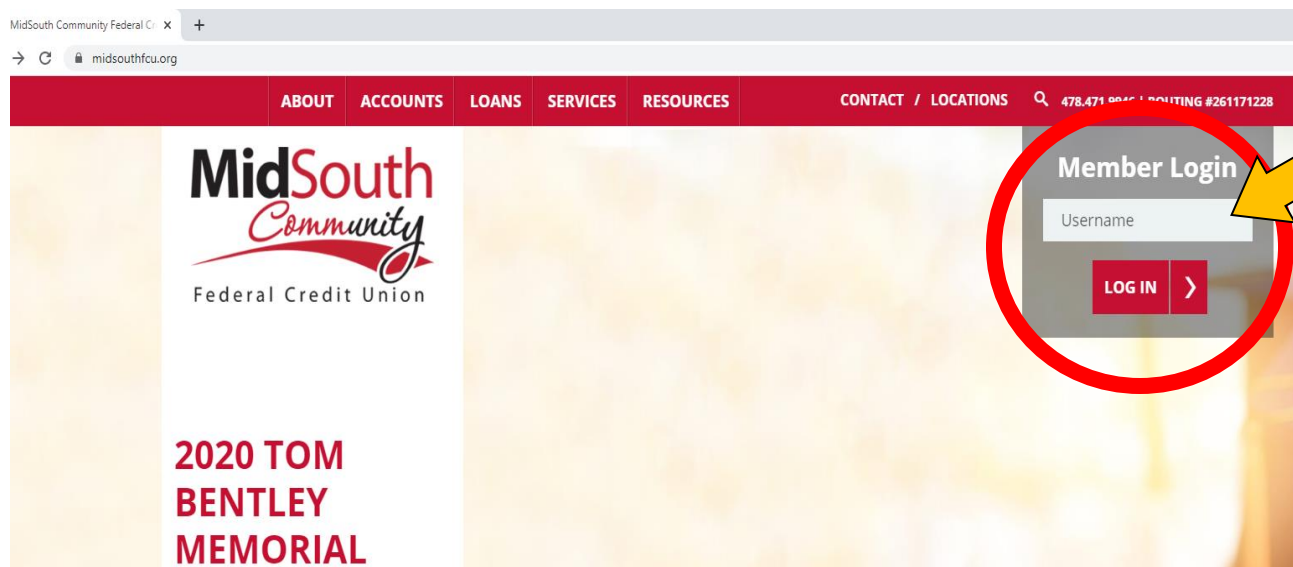
## First Time Enrollment

First time enrollment into Home Banking requires an initial setup/enrollment through Midsouth Community Federal Credit Union. Please have your account information ready and contact us at 478-471-9946 or 1-800-736-8407 for further assistance.

1. Enter our website [www.midsouthfcu.org](https://www.midsouthfcu.org) into your web browser




2. Enter Username/NetTellerID under Member Login and click the **Login** button.



3. Enter NetTeller Password (Last 4 of social security number twice(x2) ).
4. Click **Submit**.

---

**Please verify your personal image!**  
For security purposes, each time you login, verify the image on the left is the image you selected as your Personal Identification Image.



If you have not set up your Personal Identification Image, a random image will appear. When you login, you will be prompted to select an image.

NetTeller ID:

NetTeller Password:

[Forgot Password?](#)

5. Change Password screen will appear.
6. First, enter current password (Last 4 of social security number twice(x2) ).
7. Next, enter new password.
8. Finally, reenter new password.
9. Click **Continue**.

---

**Change your NetTeller Password (required):**

Enter your current Password \*

Enter your new Password \*

Reenter your new Password \*

10. Choose a Security Image for your profile from the options given and click **Submit**.

#### Login Authorization Information

##### Personal Image (required)

Select an image to act as a confirmation that you are at our site. This image will appear when you enter your personal ID prior to entering your password.

##### Current Image



##### Click to Select or Change your Image



<<< Prev

Next >>>

Cancel

Submit

11. Set up Security Questions and Answers.

12. Click **Submit**, then on the following screen click **Confirm**.

From now on we will monitor your use pattern and if we suspect it is not you we will ask you to answer a few verification questions. Please take a moment to select one question from each of the three drop-down menus. Answers are not case sensitive.

Question One:

Answer:

Question Two:

Answer:

Question Three:

Answer:

Submit

13. Next, you will create a Password Reset Security Question and Answer.
14. Click **Submit**.

---

MidSouth Commu

---

Enter/Update Email Address, Password Reset Question & Answer


**The question and answer field below are used to prompt you when you need to reset your password.**

Password Reset Question:

Password Reset Answer:



15. Home Banking Enrollment is now **Complete**.