

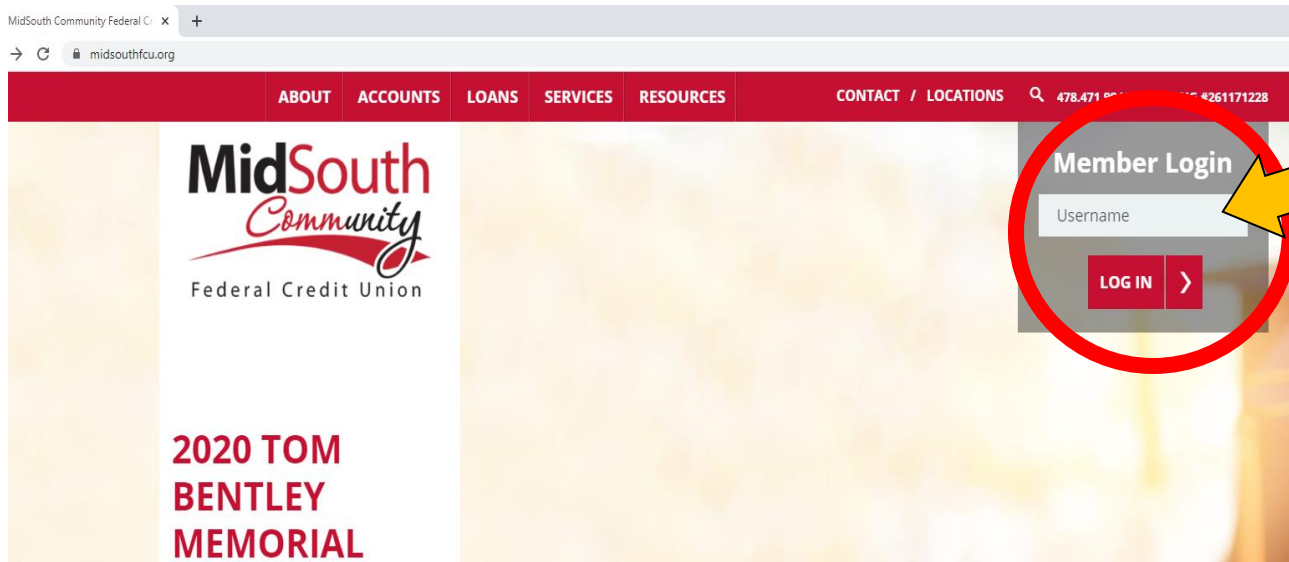
## Forgot Password

Entering your password incorrectly, multiple times, will result in your account being locked. If you forget your password, resetting it can be done by following these simple and easy steps. For further assistance please contact us at 478-471-9946 or 1-800-736-8407.

1. Enter our website [www.midsouthfcu.org](https://www.midsouthfcu.org) into your web browser



2. Enter your Username/NetTellerID under Member Login
3. Click the **Login** button.



4. Click **Forgot Password?**



**Please verify your personal image!**

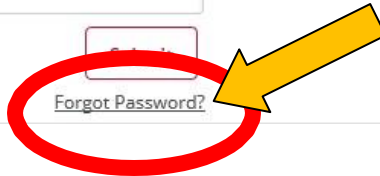
For security purposes, each time you login, verify the image on the left is the image you selected as your Personal Identification Image.

If you have not set up your Personal Identification Image, a random image will appear. When you login, you will be prompted to select an image.

NetTeller ID:

NetTeller Password:

[Forgot Password?](#)



5. Complete NetTeller Password Reset Request.

6. Click **Continue**.

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Please enter your NetTeller ID

Email Address on file

Email Subject  [What's this](#)



7. Confirmation of receipt will appear and an email will be sent to complete password reset.

**Thank you**

You will receive an email shortly with instructions on how to reset your Password.